

## Amadeus No. 1 in travel technology excellence

At Amadeus, we are committed to innovation—that's the heart of our IT story. Constant evolution, continuous improvement and open architecture shape our technology DNA. Rather than react to industry changes, we anticipate them. We're a different kind of an IT company in that regard.

That's why in addition to being the largest transaction processor in the travel industry, Amadeus is the trusted partner for customers of all sizes and sectors who have grown to rely on Amadeus technology to help them stay ahead of the game.

### Open systems, intuitive solutions

Amadeus offers future-proof IT solutions and open systems, which ensures our customers benefit from constant technology evolution. Amadeus remains the first and only GDS and PSS solution provider to move largely to open systems.

### Proven track record, solid foundation

- We manage mission-critical global travel applications
- 100% in-sourced technology development
- Full internal Service Oriented Architecture (SOA) with proprietary transactional framework

### Unique technology infrastructure

- Core components are shared across applications
- Single SOA infrastructure powering all transactions
- Shared application framework by vertical

### Unmatched investment: R&D

Forward-thinking technology is at the core of our business. That's why Amadeus invests more than **\$475 million** in research and development each year to ensure our solutions remain on the cutting-edge.

- 100% of research and development solely dedicated to travel
- 33% growth from 2009-2010 in R&D
- 4,000+ man years invested
- Total investment of \$2.3 billion from 2004-2010
- In-house R&D team of 4,000+

### Future-proof

### Flexible & scalable

### Designed to suit your business

### Fast, tangible results

### Amadeus Data Center

Our world-class and fully owned data center is the epitome of operational excellence. It handles:

- 40 million transactions daily
- Over 3 million net bookings every day
- 99.99% up time
- 24/7 global operations
- 8 petabytes of storage
- 10,000 end-user requests per second

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## The Amadeus Data Center can store

- 81,000 x the printed collection of the US Library of Congress
- 160 million filing cabinets filled with text
- 106 years of HD TV video or 291,460 movies

### In other words ...

Amadeus processes more than 21 million net bookings every week: equivalent to more than the entire population of New York City weekly.

## Focused on your needs

Amadeus technology and solutions are always customer focused and carefully designed to give you the competitive edge. We use our in-depth experience and expertise to deliver better solutions, better content and better service, for both you and your customers.

- Easy integration into your IT landscape
- We take care of infrastructure scalability and capacity planning
- Transactional pricing model to match your business trends

## The right people

Innovative and forward thinking, our employees bring Amadeus' state-of-the-art technology to life and help our customers leverage our solutions to transform their business.

- Over 10,130 highly skilled employees, including 850+ professionals in the Americas
- Representing 123 different nationalities
- Serving over 195 countries
- Industry expertise across all travel verticals

## Award-winning technology

- Most Admired Technology Provider
- World's Leading Travel Technology Provider
- World's Leading Internet Booking Engine
- World's Leading GDS & CRS



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